

Fusion Broadband Failover Service

Protect your business connectivity with our intelligent, self-healing Failover Service.

- How important is your business connectivity?
- What would losing your Internet connection for an hour cost your business?
- With NBN rolling out and VoIP phones becoming the norm, would losing your phone system cripple your business?
- How reliable is your existing NBN service? How many outages have you had this week?

Fusion Broadband retains your business connectivity in the event of a main line failure!

The *Fusion Broadband Failover Service* is a simple and cost effective way to maintain your Internet connectivity when your main connected service fails. We provide a *fail-safe* when your Internet connection drops...with absolutely no interaction required by you or your IT support staff.

During your main line outage, we maintain the static IP address too! So, not only will your staff continue to operate like nothing has happened:

- there's no loss of signal we re-route packets within 300ms;
- your secure accounting and banking applications and https sessions won't notice the change;
- your VoIP calls continue without even a blip on the line or loss of a word in the conversation;
- your remote users will maintain their connection via their VPN or RDP session; and
- it's all done in the blink of an eye; unattended and seamless within 300ms!

Intelligent Link Performance Management

We provide a low-latency and low packet loss service that intelligently monitors the performance of your main link. Unfortunately, not all broadband connections perform their best all the time so Fusion Broadband's AI link management constantly monitors your main link for latency spikes or increases as well as bi-directional packet loss. We then automatically manage the load we put on the link to ensure that latency is kept as low as possible to keep your online applications as responsive as possible.

Connected Services

The Fusion Broadband Failover Service can accept any type of service from any carrier. Typically the main connected Internet line for most users will be NBN (FTTN or FTTP) or ADSL. If you are ready to roll on to NBN, Fusion Broadband can provide your NBN service. Alternatively, we can simply use your existing service.

The Failover line is typically a 4G service (but you can choose any type of service for your failover). It can be handed to us via Ethernet or via a compatible USB dongle. They can be provided by any of the ISPs and do not need to be related at all to the main line (from an ISP perspective). Fusion Broadband does not supply any 4G services - we leave that choice to you.

How Does it Connect?

The Fusion Broadband Failover Service requires a Fusion Node (CPE) to be installed inline with your main line connection. Fusion Broadband will ship a pre-configured device to your office and provide detailed instruction on how to install and configure. The entire setup process takes only minutes.

Contact Fusion Broadband

For more information about how the *Fusion Broadband Failover Service* can help retain connectivity in your office, please call **1300 553 526** or email our sales team at **sales@fusionbroadband.com.au**.